



January 18, 2008

Mr. Bruce Thompson
President
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Bruce;

CBMCG has earned a position as a valued partner for GL Veneer.

On January 2, 2008 GL Veneer went live on Friedman Frontier 2.2 to take advantage of the many desirable new features in this release. With CBMCG's assistance we were able to accomplish this implementation in 120 days ... start to finish. This included 2 conversion rehearsals, integrating GL Veneer modifications with the new base code, functional testing, and a 1day Conference Room Pilot (CRP), and implementing iProducts. In fact we were ready to convert 2 weeks before the scheduled date allowing my staff and I a relaxing Holiday Season. This was a glossy smooth upgrade and we thank your team for their dedication to our success.

CBMCG services *far exceed* the meaning of the word "responsive". It is this mindset and commitment that will sustain the growth and success of CBMCG. Keep it up everyone. We appreciate your expertise and commitment.

Walter F. Otto
CIO and General Manager
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